

## CrimeAnalyst Product Life Cycle Status

The Product Life Cycle Support Policy is designed to help communicate to CrimeAnalyst customers the technical support resources available during a product's life span and to provide advanced notification of planned changes to available support options. Read more about this in our [Product Life Cycle Policy](#).

### Notes:

- Dates listed in a support column provide the date on which the product entered that support level.
- All patches and hot fixes available for a particular version have the same support status as the version they address

**NOTE: General Availability Phase starts when the Product is released and ends the last day of the month shown in the table. Extended and Mature Life Cycle phases start on the first day of the month and ends on the last day of the month. A product is Retired on the date shown.**

Version	Release Date	General Availability	Extended Support	Mature Support	Retired	ArcGIS Version Supported
<b>2.6 R2</b>	<b>Feb 2018</b>	<b>Feb 2018 – Dec 2018</b>	<b>Jan 2019 – June 2019</b>	<b>Jul 2019 – Dec 2022</b>	<b>Dec 31, 2022</b>	10.7.1 and 10.7 (supported added July 2019)  10.6.1 with the <a href="#">ArcGIS Desktop Buffer Wizard Patch</a>  10.6, 10.5.1, 10.5, 10.4.1, 10.4, 10.3, 10.3.1
<b>2.6</b>	<b>Apr 2016</b>	<b>Apr 2016 – Dec 2017</b>	<b>Jan 2018 – Jun 2018</b>	<b>Jul 2018 – Mar 2019</b>	<b>Apr 1, 2019</b>	10.5.1, 10.5, 10.4.1, 10.4, 10.3, 10.3.1
<b>2.5</b>	<b>Mar 2015</b>	<b>Mar 2015 – Apr 2016</b>	<b>Mar 2016 – Feb 2017</b>	<b>Mar 2017 – Feb 2018</b>	<b>Mar 1, 2018</b>	10.2, 10.2.1, 10.2.2, 10.3, 10.3.1
<b>2.4</b>	<b>Oct 2013</b>	<b>Oct 2013 – Sept 2015</b>	<b>Oct 2015 – Sept 2016</b>	<b>Oct 2016 – Dec 2017</b>	<b>Jan 1, 2018</b>	10.1, 10.2, 10.2.1, 10.2.2
<b>2.3</b>	<b>Jul 2012</b>	<b>Jul 2012 – Sept 2013</b>	<b>Oct 2013 – Dec 2013</b>	<b>Jan 2014 – Dec 2015</b>	<b>Jan 1, 2016</b>	10.0, 10.1
<b>2.2</b>	<b>Apr 2011</b>	<b>Apr 2011 – Jun 2012</b>	<b>Jul 2012 – Jun 2013</b>	<b>Jul 2013 – Aug 2014</b>	<b>Sept 1, 2014</b>	10.0

<b>2.1</b>	<b>Nov 2010</b>	<b>Nov 2010 – Mar 2011</b>	<b>Apr 2011 – Jun 2012</b>	<b>Jul 2012 – Aug 2014</b>	<b>Sept 1, 2014</b>	10.0
<b>2.0</b>	<b>May 2010</b>				<b>Dec1, 2013</b>	9.2, 9.3, 9.3.1
<b>1.6</b>	<b>Aug 2008</b>				<b>Oct 1 2012</b>	9.2, 9.3
<b>1.5</b>	<b>Mar 2008</b>				<b>Oct 1 2012</b>	9.2
<b>1.4</b>	<b>May 2007</b>				<b>Oct 1 2012</b>	9.2
<b>1.3</b>	<b>Nov 2006</b>				<b>Oct 1 2012</b>	9.1
<b>1.2</b>	<b>Jul 2006</b>				<b>Nov 1, 2006</b>	9.1
<b>1.1</b>	<b>Aug 2005</b>				<b>Jul 1, 2006</b>	9.0
<b>1.0</b>	<b>2005</b>				<b>Aug 1, 2005</b>	9.0